

EXTERNAL DOOR WELCOME PACK

IMPORTANT INFORMATION





THANK YOU FOR
CHOOSING THE ORIGIN
EXTERNAL DOOR

Welcome to Origin...

Origin is the UK's leading manufacturer of aluminium architectural solutions.

Now award-winning and operating internationally, Origin began in 2002 as a family company dedicated to the design, creation and manufacture of the UK's best quality doors, backed by uncompromising levels of service.

Cousins, Neil Ginger and Victoria Brocklesby, have since worked relentlessly to perfect the design and functionality of bi-folding doors, and to create and maintain the highly respected reputation for quality and service that they have today, while expanding the range to include Entrance Doors, Internal Doors, Sliding Doors and Windows.

As the business has continued to grow and diversify, the foundations of family ethos, pride and ownership in all stages of production firmly remain.

Thank you for choosing Origin.

Neil

NEIL GINGER CEO

Victoria

VICTORIA BROCKLESBY COO



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CERTIFICATE



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DOORS AND WINDOWS



EXTERNAL DOOR OPERATING INSTRUCTIONS

Opening Bi-folding Doors...

1. Insert the key into the lock on the lead door, turn it 360° to unlock the door and remove
2. Open the now unlocked door and fold it back onto the magnetic keep on the adjacent door
3. To open the remaining doors, gently pull the slave handle towards you to release the locking pin and **A rotate** the handle 180° to release the shoot bolts (90° if keyed locking installed)
4. Rotate all slave handles 180° (90° if keyed locking installed)
5. For doors opening out, **B push** the door frame above the D-handle and guide the doors open fully, ensuring that the lead door remains against its magnet at all times

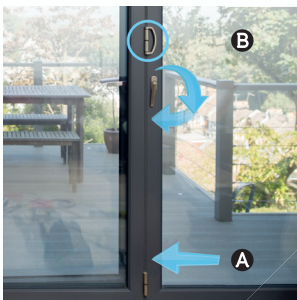
For doors opening in, gently pull on the slave handle to start the doors in motion. Once away from the tracks, release the handle and guide them to the fully open position using the opposite side of the door which is closest to the tracks





Closing Bi-folding Doors...

1. Place your hand between the two doors closest to the wall and **A** guide along the track



2. For doors opening out, **B** pull the D-handle to close the doors

3. Lock them into place by rotating the slave handle 180° until the locking pin is located securely and the handle sits flat

N/B For even door sets opening in, gently pull on the finger pull handle to start the doors in motion. Once on the tracks and shut, release the handle and lock the doors into place by rotating the slave handle(s) 180°. Follow all other steps in order to ensure your doors are fully secure after closing



4. Repeat the previous steps until all slave handles are in the locked position

5. Using the lead door handle, pull the door from the magnetic keep and close

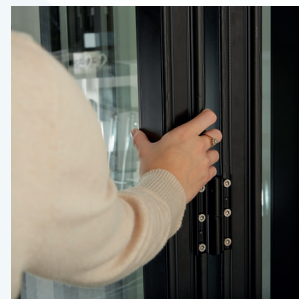
6. Lift the handle up to engage the locks

7. Insert the key into the lock, rotate it 360° to lock and remove

Opening Bi-folding Doors...

1. If keyed locking is installed, insert the key into the lock, turn it 360° and remove
2. Rotate all slave handles 180° (90° if keyed locking installed)
3. For doors opening out, push the door frame above the slave handle and guide open the doors fully

N/B For doors opening in, gently pull on the slave handle to start the doors in motion. Once away from the tracks, release the handle and guide them to the fully open position using the opposite side of the door which is closest to the tracks



Closing Bi-folding Doors...



1. For doors opening out, place your hand between the two doors closest to the wall and guide the doors along the track

N/B For doors opening in, push the frame until the doors are closed.

2. Once closed, lock the doors into place by rotating the slave handle(s) 180° (90° if keyed locking installed)
3. Repeat the previous steps until all slave handles are in the locked position
4. If keyed locking is installed, insert the key, rotate 360° and remove

Helpful Hints and Tips:

Always remove the key from the lock to prevent damage occurring to the lock and adjacent doors.

The lead door is always the first door to open and the last to close.

The lead door must remain attached to the magnetic keep when the doors are open and in operation, however we do not advise using these during windy conditions.

Neither the slave handle or lever handles should be used to pull the doors along the track or into the closed position.

Please note: the door restrictor (on odd sets, French doors and single doors only) restricts the door from opening beyond the optimum opening point and is not to be used as a permanent solution to prevent the door from closing. DO NOT USE IN WINDY CONDITIONS.

Maintenance Instructions...

In specific environments or under certain conditions, additional lubrication may be required for components such as locking mechanisms, locking cylinders, and hinges. We recommend the use of silicone spray for this purpose, as it provides effective lubrication while helping to prevent rust and corrosion. To remove any excess silicone spray, we recommend that a non-abrasive cloth be used to avoid potential damage to the product.



Routine Care of your Origin Doors...

Powder coated aluminium profile

Use a light, soapy solution (such as a washed down baby bath product) and non-abrasive cloth to wipe dirt from the doors. Washing up liquid is not recommended, and do not use solvent based cleaning products. Please also refrain from using an abrasive cloth such as a scouring pad as the doors can be scratched.

If you are in a marine environment, the doors and hardware should be washed down on a weekly basis with fresh water as it is common for harmful deposits to build up.

Seals

Use a light, soapy solution and non-abrasive cloth to gently clean these. Do not use solvent based cleaning products on the seals.

Tracks

Use a small brush to loosen any debris from the track. Using a suitable vacuum cleaner with a thin attachment, vacuum up the debris in the track. Do not allow debris to build up in the track as this will affect the operation.





If you would like any aspect of the door operation explaining to you,
please call or email a member of the team using the details below.

t 0808 168 5816 **e** enquiry@origin-global.com **w** origin-global.com



A close-up, high-angle shot of a dark grey door handle and lock mechanism. The handle is a sleek, cylindrical design with a brushed metal finish. The lock is a small, rectangular plate with a keyhole. The background is a dark, textured surface, possibly the door frame or a wall, with diagonal lines suggesting a window or door frame.

origin
DOORS AND WINDOWS

IF SOMETHING'S NOT RIGHT...

Contact your installer
in the event of
any problem...

**We hope your life has been transformed following
the installation of your Origin Home.**

Rest assured - as you have chosen Origin, you can relax
knowing you're in safe hands.

If, however, you encounter any problems, please contact
your installer and they will work with us to rectify any
difficulties you may be experiencing.



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