

## ENTRANCE DOOR WELCOME PACK



## 

## THANK YOU FOR CHOOSING THE ORIGIN ENTRANCE DOOR

## Welcome to Origin.

Origin is the UK's leading manufacturer of aluminium architectural solutions.

Now award-winning and operating internationally, Origin began in 2002 as a family company dedicated to the design, creation and manufacture of the UK's best quality doors, backed by uncompromising levels of service.

Cousins, Neil Ginger and Victoria Brocklesby, have since worked relentlessly to perfect the design and functionality of bi-folding doors, and to create and maintain the highly respected reputation for quality and service that they have today, while expanding the range to include Entrance Doors, Internal Doors, Sliding Doors and Windows.

As the business has continued to grow and diversify, the foundations of family ethos, pride and ownership in all stages of production firmly remain.

Thank you for choosing Origin.

Neil

Victoria

NEIL GINGER CEO

VICTORIA BROCKLESBY COO



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ENTRANCE DOOR OPERATING INSTRUCTIONS

## Opening the Door...

#### From the outside...

- 1. Insert the key into the barrel and rotate 360° towards the centre of the door
- 2. Operate the lever handle fully downwards to disengage all locking points
- 3. Rotate the key until the latch is released and open the door
- 4. Remove the key
- **N/B** If using a magnetic coded key, the key will be inserted and removed horizontally

#### From the inside...

- **1.** Insert the key into the barrel (if not a thumb turn) and rotate 360° towards the centre of the door
- 2. Remove the key
- **3.** Operate the lever handle fully downwards to disengage all locking points and open the door
- **N/B** If using a magnetic coded key, the key will be inserted and removed horizontally





## Closing the Door...

- **1.** Close the door to the point at which the latch engages and it is held against the frame
- **2.** Lift the lever handle fully upwards to engage all locking points
- **3.** Insert the key into the barrel (if not a thumb turn) and rotate 360° away from the centre of the door
- 4. Remove the key

 $\textit{\textit{N/B}}$  If using a magnetic coded key, the key will be inserted and removed horizontally



### Opening the Door...

1. Insert the key into the barrel (if not a thumb turn) and rotate fully towards the centre of the door to disengage all locking points and open the door

**N/B** It may be necessary to use a two-handed operation, applying a little pressure to the door whilst turning the key. This will counteract the force from the door seals and allow for a smooth operation

2. Remove the key

**N/B** If using a magnetic coded key, the key will be inserted and removed horizontally



#### Closing the Door...

- 1. Close the door fully until all locking points have engaged
- **2.** Insert the key (if not a thumb turn) and rotate 360° away from the centre of the door
- 3. Remove the key

**N/B** If using a magnetic coded key, the key will be inserted and removed horizontally

#### Helpful hints and tips:

Always remove the key from the lock to prevent damage to the lock

Origin accepts no warranty claims for damage caused by keys being left in the locks

## Maintenance Instructions...

In specific environments or under certain conditions, additional lubrication may be required for components such as locking mechanisms, locking cylinders, and hinges. We recommend the use of silicone spray for this purpose, as it provides effective lubrication while helping to prevent rust and corrosion. To remove any excess silicone spray, we recommend that a non-abrasive cloth be used to avoid potential damage to the product.

## Routine Care of your Origin Doors...

#### Powder coated aluminium profile

Use a light, soapy solution (washing up liquid is not recommended) and non-abrasive cloth to wipe dirt from the doors. Avoid using an abrasive cloth such as a scouring pad as the doors can be scratched. Do not use solvent based cleaning products. In salt water environments, the external surface of the doors should be washed down with fresh water on a weekly basis as it is common for salt deposits to build up.

#### Seals

Use a light, soapy solution and non-abrasive cloth to gently clean these.

Do not use solvent based cleaning products on the seals.







#### Home Maintenance Log (tick the appropriate action taken on the date)

| Date | Cleaning Frames | Lubricating | Cleaning Panels | Initials |
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# origin

If you would like any aspect of the door operation explaining to you, please call or email a member of the team using the details below.

t 0808 168 5816 e enquiry@origin-global.com w origin-global.com



# DOORS AND WENDOWS

#### IF SOMETHING'S NOT RIGHT ...

#### Contact your installer in the event of any problem...

#### We hope your life has been transformed following the installation of your Origin Home.

Rest assured - as you have chosen Origin, you can relax knowing you're in safe hands.

EME

If, however, you encounter any problems, please contact your installer and they will work with us to rectify any difficulties you may be experiencing.

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